

**EXXONMOBIL RETIREE
CONTACT INFORMATION GUIDE**

**ExxonMobil Retiree Medical Plan
(Pre-Medicare eligible participants)**

Aetna Choice POS II & Aetna Select options
1-800-255-2386 (includes 24 Hour Nurse Line and Behavioral Health Services)
Monday – Friday 8:00 am – 6:00 pm CST
<http://www.aetna.com>

CIGNA option
1-800-818-9440 (includes Pharmacy, 24 Hour Nurse Line and Behavioral Health Services)
24 hours a day, 7 days a week
<https://my.cigna.com>

**ExxonMobil Retiree Medical Plan
(Medicare eligible participants)**

**Medicare Primary Option
Aetna Medicare (PPO)**
1-833-595-1012 (includes 24 Hour Nurse Line)
Monday – Friday 7:00 am – 8:00 pm CST
<https://www.aetnamedicare.com>

Exxon Mobil Prescription Drug Program

- **Aetna POS II & Aetna Select participants**
Express Scripts: 1-800-695-4116
- **Medicare Primary Option participants**
Express Scripts Medicare: 1-866-557-8211

Express Scripts & Express Scripts Medicare
Int'l: 1-800-497-4641
24 hours a day, 7 days a week
<https://www.express-scripts.com>

ExxonMobil Dental Plan

Aetna
1-800-255-2386
Int'l: 210-366-2416 (call collect)
Monday – Friday, 8:00 am – 6:00 pm CST
<http://www.aetna.com>

ExxonMobil Vision Plan

UnitedHealthcare Vision
1-877-303-2415
Monday – Friday 7:00 am – 10:00 pm. CST
Saturday 8:00 am – 5:30 p.m. CST
www.exxonmobilvision.com

ExxonMobil Savings Plan

Voya
1-877-966-4015
Int'l: 1-904-791-2048
Monday – Friday 7:00 a.m. to 6:00 p.m. CST
<http://xomsavings.voya.com>

**Stock Purchase & Dividend Reinvestment Plan
Computershare**

1-800-252-1800 (within U.S. and Canada)
Int'l: 1-781-575-2058 (outside U.S. and Canada)
<https://www-us.computershare.com>

Exxon Mobil Life Insurance Plan

Basic Life Insurance:
Connecticut General Life Insurance Company
1-800-238-2125

Group Universal Life:
MetLife: 1-800-438-6388

ExxonMobil Benefits Service Center (Alight)

1-833-776-9966
1-872-763-2346 (Outside of North America)
Monday – Friday 8:00 am to 4:00 pm CST
digital.alight.com/exxonmobil
[Alight Mobile app](#) (thru Apple App Store or Google Play)
You will need a PIN to speak to a Customer Service Rep. If you do not have a PIN, there will be an option that will connect you with a rep.

Social Security Administration

Toll-Free: 1-800-772-1213
Hearing Impaired: 1-800-325-0778
Monday – Friday 8:00 am to 7:00 pm CST
<https://www.ssa.gov>

Medicare

Toll-Free: 1-800-633-4227
Hearing Impaired: 1-877-486-2048
<https://www.medicare.gov>

ExxonMobil Family (information about your benefits and available resources): www.exxonmobilfamily.com

Shared mailbox contacts:

- HR Retiree Affairs: hr.retiree.affairs@exxonmobil.com
- HR Health Welfare: HR.Health.Welfare@exxonmobil.com
- Savings Plan Services: hr.savings.plan@exxonmobil.com